# NATE 2023



Voice. Vision. Leadership.

# Managing Increased Patient Acuity and Complexity from both a Clinical and Organizational Perspective



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#### Learning Objectives

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1

Understand the shared neurobiology between ACEs/Trauma and SUD and how systems of care can utilize this information to develop care models that address the specific needs of acute and complex patients

2

Recognize the realities of clinician experiences when working with acute and complex patients and how effectively integrated care models can reduce compassion fatigue and empathetic distress

3

Understand The
Interpersonal Theory of
Suicide (Thomas
Joiner) and how this
research can be utilized
with traditional Suicide
Risk Assessment tools
before, during and
after a treatment
episode.

4

Understand how to establish and maintain a system that creates a safe environment for patients and staff.



#### Let's Meet Lina

Lina is a 23 y/o single woman who presents to our outpatient program as a referral following a recent hospitalization as the result of an overdose. At the time of the overdose, her tox was positive for opioids, benzodiazepines, and methamphetamine. She acknowledges using ¼ to ½ gram of heroin and/or meth IN/IV "several times per week." She also obtains "pain pills and benzos" off the street and estimates that she uses 4-6 tabs of each "most days." She does not know the doses of the pills and when asked what specific pills she takes, she responds with "anything and everything."

Her medical records show that she has been in and out of the ED numerous times (12 times in the last 18 months) following overdoses and incidents of self-harm with cutting and SI. Her arms are covered with laceration scars, most well-healed and appearing to be predominately superficial. Along with the cuts are clear track marks and she has a tattoo over each wrist (a bloody rose on the right and a teddy bear on the left) covering numerous scars.



## Let's Meet Lina (continued)

Medical Hx is significant for pelvic pain of unclear etiology and neg w/u.

In the hospital she was restarted on sertraline 50mg qDay.

NOTE — after trust is established, we learn that there was also significant sexual abuse from ages 12-14 from an older maternal cousin.

She has a long history of depression and has been in and out of MH care and has been prescribed various SSRIs and SNRIs over the past 7 years since age 16. She also relates a significant trauma history consisting primarily of physical and emotional abuse from her parents who both suffer from addiction and depression.

She has been referred to our program for assessment and treatment of both her SUD and mental health symptoms. It is noted that previous mental health providers stopped working with her because of missed appointments and recurrent no shows.

She is currently unemployed and living with a boyfriend who drinks and smokes marijuana daily.



## What are we dealing with?





Conceptual Evolution To...



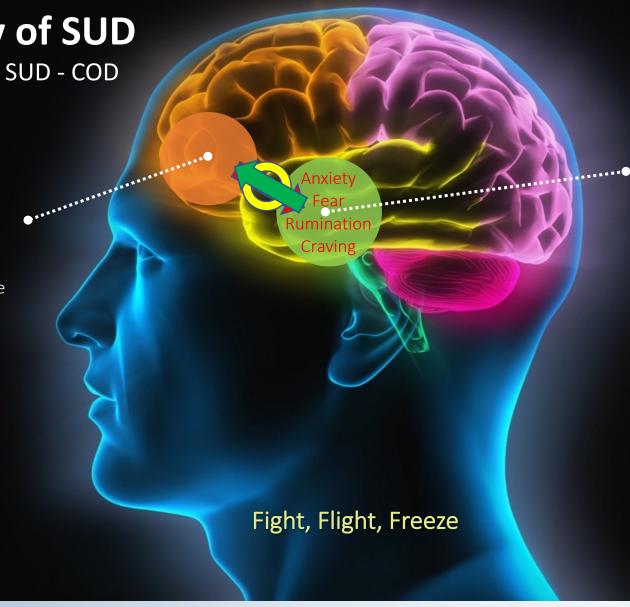


Neurobiology of SUD and Overlap Between SUD - COD

## Prefrontal Cortex

and Trauma/ACEs

Emotional control, delayed reward valuation, executive functioning, judgement, perspective



#### **Limbic System**

reward and motivation, memory, stress response, emotions

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#### The Fight, Flight, or Freeze Response (FFF)





## Signs of prefrontal cortex deficits

#### **NON-CLINICAL TERMS**

(what we all see lived out, stigmatizing):

- Inability to objectively assess oneself
- Poor judgment
- Inability to learn from experience
- Decreased attention span
- Becoming easily bored
- Argumentative
- Thin skinned
- Self-centered
- Disorganized









## Follow up with Lina

Team Integration across SUD, MH, Medical, and Peer Specialist

Lina has continued to work with her SUD counselor, participating in weekly groups and individual sessions. She is also engaged in formal DBT and the cutting behaviors have gradually decreased in frequency (not gone).

Her use of benzodiazepines has decreased as she has learned coping skills from her DBT groups. Sertraline was increased to 100mg per day and she is on buprenorphine for her OUD.

While she continues to have emotional "storms" and crises, cutting behaviors are less than 1/mo and there have been no overdoses recent overdoses.

Most notably, she is consistently taking her meds and attending her appointments (will call if going to miss an appt and then reschedules her appt). She is also connecting with her peer recovery specialist.



## Summary from the Clinician Perspective

- 1) Understanding the shared neurobiology between ACEs/Trauma, COD, and SUD can help maintain empathy and reduce compassion fatigue Consider Attachment
- 2) Learn to recognize executive function deficits and FFF need realistic expectations ground yourself and the patient create EXTERNAL prefrontal cortex
- 3) Always attend to your own reactions elicited by complex patients you are human! Seek supervision
- 4) Seek collaboration across your system of care team integration is crucial
- 5) Universally assess for SAFETY (patient, you, staff)
- 6) Attend to your needs YOU MATTER TOO!



# Patient Acuity and Complexity Treatment Center/Organizational Impact

Patients in our care are more complicated

- Polysubstance
- Mental illness
- Families
- Physical deconditioning
- Milieu management
- Drug induced psychosis

**Increased Costs** 

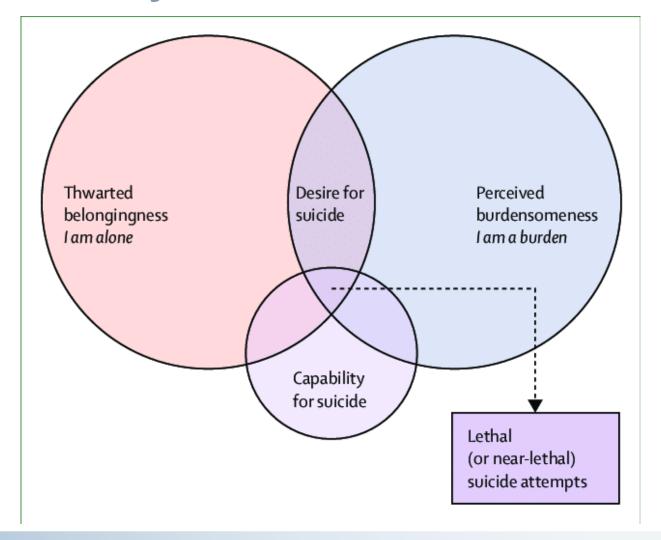
Increased Risk - Before, During & After Treatment





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## Interpersonal theory of Suicide, Thomas Joiner, Phd





#### Why People Die by Suicide, Thomas Joiner

- Burdensomeness
- Failed Belongingness
- Impulsivity
- Childhood Abuse
- Lethal Self-Injury
- Genetic Impact



## Burdensomeness and Belongingness

- Human Needs
- Feeling Effective or Competent
- "Perceived" Burdensomeness
- Lack of belongingness



## Lethal Self-Injury

#### Most Basic Instinct = Self Preservation

- Fearlessness
- Provocative Experiences
- Pain Tolerant
- Knowledge of Self-Injury
- Habituate to the Behaviors
- Reduced fear of provocative experiences =
- Capability for lethal self-injury



#### Impulsivity as a Factor in Suicide

- Daredevil Behaviors?
- Reckless Driving?
- Theft of Material items?
- Spend Impulsively?
- Injured in Accidents?
- Lower levels of Serotonin Metabolites

- Serotonin-System Problems
- Theory of "Spur of the Moment" Suicide
- Primal humiliation



#### Risk Factors

- Prior Suicide Attempt
- Family History of Suicide
  - Shame, Legacy, Grief
- Trauma
- Substance Use Disorder
  - Alcohol
  - Drugs
- Mood Disorders



#### Risk Factors

- Relationship Disruption
- Job or Financial Loss
- Feeling like a burden
- Failed Belongingness
- Lack of social supports (lonely)
- Impulsivity 15 minute
- Aggression / Anger
- Lethal Self-Injury
- Social Contagion
- Humiliation



#### Protective Factors

#### Most Basic Instinct = Self Preservation

- Resilience
- Optimism
- Employment
- Family Support
- Supportive Spouse
- Children
- Religious or Spiritual Belief



#### COLUMBIA-SUICIDE SEVERITY RATING SCALE (C-SSRS) Posner, Brent, Lucas, Gould, Stanley, Brown, Fisher, Zelazny, Burke, Oquendo, & Mann

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#### RISK ASSESSMENT

Instructions: Check all risk and protective factors that apply. To be completed following the patient interview, review of medical record(s) and/or consultation with family members and/or other professionals.					
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Past 3 Months		Suicidal and Self-Injurious Behavior	Lifetime	Clinical Status (Recent)	
		Actual suicide attempt  Lifetime			Hopelessness
		Interrupted attempt			Major depressive episode
		Aborted or Self-Interrupted attempt  Lifetime			Mixed affective episode (e.g. Bipolar)
		Other preparatory acts to kill self			Command hallucinations to hurt self
		Self-injurious behavior without suicidal intent			Highly impulsive behavior
Suicidal Ideation Check Most Severe in Past Month				Substance abuse or dependence	
	Wi	Wish to be dead			Agitation or severe anxiety
	Suicidal thoughts			Perceived burden on family or others	
	Suicidal thoughts with method (but without specific plan or intent to act)			Chronic physical pain or other acute medical problem (HIV/AIDS, COPD, cancer, etc.)	
	Suicidal intent (without specific plan)			Homicidal ideation	
	Suicidal intent with specific plan			Aggressive behavior towards others	
Activating Events (Recent)					Method for suicide available (gun, pills, etc.)
Recent loss(es) or other significant negative event(s) (legal, financial, relationship, etc.)				Refuses or feels unable to agree to safety plan	
Describe:					Sexual abuse (lifetime)
				Family history of suicide (lifetime)	
	Pending incarceration or homelessness			Protective Factors (Recent)	
	☐ Current or pending isolation or feeling alone				Identifies reasons for living
Treatment History					Responsibility to family or others; living with family
	Pre	Previous psychiatric diagnoses and treatments			Supportive social network or family
	Hop	Hopeless or dissatisfied with treatment			Fear of death or dying due to pain and suffering
	Non-compliant with treatment				Belief that suicide is immoral; high spirituality
	□ Not receiving treatment				Engaged in work or school
Other Risk Factors				Other Protective Factors	
		·			

#### Suicide Risk Assessment



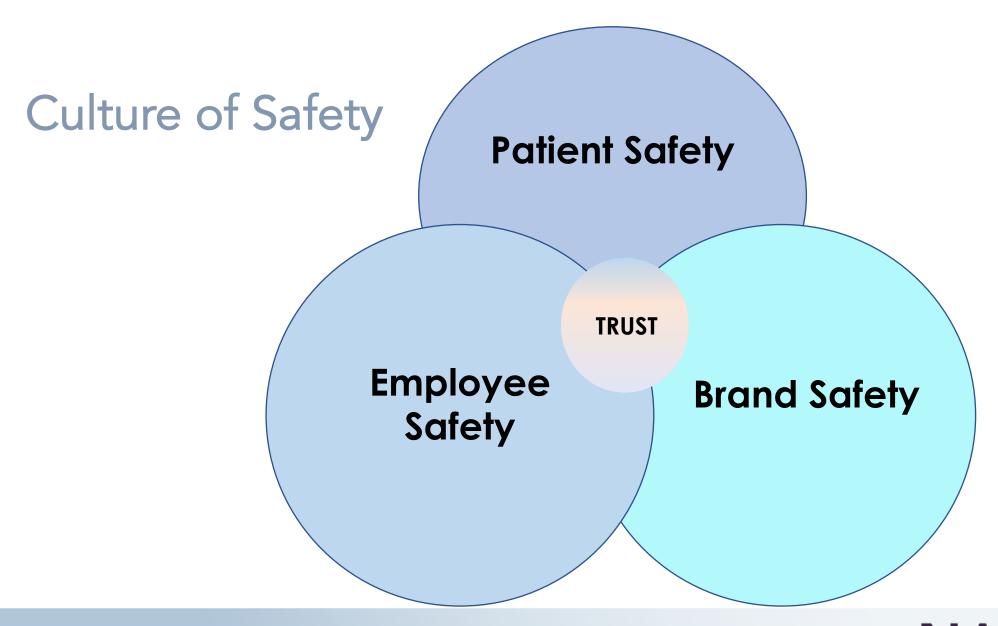
Trauma Informed Care

Creating a Safe
Environment

Building Relationship and Connectedness

Supporting and Teaching Emotional Regulation





## Solid Operational Practices

- Confront Stigma & Fear
- Review exclusionary criteria on a regular basis
- Understand Multiple Attempts
- Provide Training on Mental Health for staff and families
- Observe credentialing for clinicians
- Monitor Staffing Ratios
   Wireless devices (Visible Hands)
   Door alarms
   Hours for Clinical team
- Presence of Psychiatry AND Internal Med Docs
- 24 Hour Goals Admissions & Discharge
- Invite payers into discussion



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Questions and Discussion



## Thank you for attending

#### **Upcoming Events:**

2:45 - 3:15 Coffee & Networking Break in Exhibit Hall

3:15 - 4:15 Workshops

- 1st Annual Member to Member Forum: Workforce Reports from the Field
- Measuring and Implementing Integrated Substance Use and Mental Health Services
- Tobacco and the SUD Patient

